

PLEASE CONTACT Institutional Research, Assessment, and Policy Studies office at surveys@ucsc.edu if you are interested in using this survey or some of these questions. Thank you!

Student Engagement Survey UC Santa Cruz

Thank you for your interest in participating in this survey.

This is a secure, **anonymous** 10-15 minute online survey asking you questions about your experiences and attitudes/beliefs about Lesbian, Gay, Bisexual, Transgender, Queer (LGBTQ) and People of Color communities as well as the accessibility and inclusiveness of resources, programs and services here at UCSC. Please answer each and every question to the best of your ability.

In this survey, we use the term *queer* as a positive umbrella term to include the spectrum of all identities within the LGBTQ community.

We also use the term *people of color* as a positive umbrella term to include the diversity of ethnic and cultural identities.

We use the term Queer People of Color or QPOC as a term that represents a community of people who have these intersecting and multiple identities.

If you are interested in participating in a face-to face focus group to further explore the visibility of Queer People of Color students and how services and programs are accessed, you will be able to provide your email or phone at the end of this survey.

When you complete the survey, you may also enter your email to participate in a drawing for a \$25 BayTree Book Store gift card.

If you have any questions please email xxxx

Thank you,

Tam Welch (Program Coordinator, Cantú Queer Center and Asian American/Pacific Islander Resource Center)

Abraham A. Aragundi, Faaizah Patail, Dylan Cureton (Student Advisory Committee)

CLICK NEXT TO AGREE TO PARTICIPATE IN THE SURVEY

Background information about you to help us better understand your experiences and opinions

1. Are you an:
 - Undergraduate student
 - Undergraduate Transfer student
 - Graduate student

2. For undergraduate students, what is your class standing?
 - Frosh
 - Sophomore
 - Junior
 - Senior

3. What is your declared major? Undergraduate programs are listed in alphabetical order. Students with double majors or combined majors, please select one.
 - Undecided (undeclared)
 - [list of majors]

4. What is your college affiliation? [list of colleges]

5. Do you live ...
 - On-Campus
 - Off-Campus

6. How old are you?
 - 17-22 years old
 - 23-25 years old
 - 26 years old or older

7. What is your ethnic background? Check all that apply.
 - African/African American
 - Asian/Asian American
 - Caucasian
 - Chicana/o
 - Latina/o
 - Middle Eastern
 - Multiethnic
 - Native American
 - Pacific Islander
 - Unknown
 - Not listed above. Please specify: _____

8. What is your gender?
 - Female
 - Male
 - Gender queer
 - Trans-identified
 - Not listed above. Please specify: _____

9. What is your sexual orientation? Check the one that best describes you.

- Heterosexual
- Lesbian/Gay
- Queer
- Bisexual/Pansexual
- Questioning
- Not listed above. Please specify: _____

10. Do you identify as a queer person of color?

- Yes
- No
- Decline to state

Section 1. Comfort on campus

1a. Where on campus do you most enjoy/feel comfortable being yourself?

Please select your top 3 places.

- your on-campus living space
- dining hall
- in class
- resource centers
- library
- place of your UCSC employment
- gym
- restroom
- Please elaborate _____

What specifically makes these places feel welcoming to you?

1b. In general, how do you feel about starting conversation topics about race, gender and sexuality in each of the following situations?

	Uncomfortable	Somewhat comfortable	Comfortable	Very comfortable
while talking to friends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
while talking to students outside of class	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
while attending events/programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
in class	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
while speaking with support staff members such as advisers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
during professor's office hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Section 2. Resource Centers

2a. During this academic year, have you used the following campus resources/services? Select all that apply.

- Health Center
- OPERS
- Academic Advising
- Learning Support Services
- STARS
- Educational Opportunity Program
- CAPS
- CARE counselor
- College Specific Programs (i.e. college night)

2b. Would you refer a friend to one or more of the following **Resource Centers**? If yes or maybe, indicate which centers. Select all that apply.

- Cantú Queer Center
- Asian American/Pacific Islander Resource Center
- African American Community and Cultural Center
- Chicano/Latino Resource Center
- American Indian Resource Center
- Women's Center
- None

2c. When looking for support and resources at UCSC, WHERE do you go and/or WHO do you ask? Please be as specific as possible.

- friends
- Facebook
- academic advisor
- resource center
- student group or organization
- UCSC website
- professor
- Teaching Assistant (TA)
- Residential Advisor (RA/CA/NA)
- Not listed above. Please specify _____

2d. Since starting at UCSC, have you **used** the services and resources at the **Cantú Queer Center**? (i.e., website, Facebook group, e-newsletter)

- Never
- Once
- A couple of times
- Monthly
- Weekly
- Daily

2e. Have you **visited** the **Cantú Queer Center**?

- Never
- Once
- A couple of times

- Monthly
- Weekly
- Daily

If Q2e =Never or Once, Skip to Section 3.

Students who visited the Cantú Queer Center more than once:

2f. How would you describe your experience at the Cantú Queer Center?

- uncomfortable
- somewhat comfortable
- comfortable
- very comfortable

What can make the Cantú Queer Center a more welcoming space?

2g. When you access staff support at the Cantú Queer Center, how important to you are confidentiality and location of the center?

- unimportant
- somewhat important
- important
- very important
- unsure, don't know

Please explain your answer above about confidentiality and location.

2h. When you are at the Cantú Queer Center, how do you feel discussing issues of **gender and sexuality**?

- uncomfortable
- somewhat comfortable
- comfortable
- very comfortable

2i. How do you feel discussing issues of **race and ethnicity**?

- uncomfortable
- somewhat comfortable
- comfortable
- very comfortable

2j. How frequently do you hear staff, students, or faculty discuss issues of **race and ethnicity** at the Cantú Queer Center?

- never
- once
- a couple of times
- many times

2k. Would you like to say anything else about your experiences at the Cantú Queer Center?

Section 3. Student Events

3. Have you attended other GLBT specific events at UCSC?

- Yes
- No
- Not sure

If Q3 = No, Skip to Section 4.

Students who attended other GLBT events at UCSC:

3a. What types of GLBT events or programs have you attended at UCSC? Select all that apply.

- residential hall programs
- college programs
- classes
- student organizations
- presentations
- trainings
- met with counselors
- support groups
- not listed above. Please specify _____

3b. How frequently do you attend GLBT events at UCSC?

- once a year
- a couple times a year
- monthly
- weekly
- daily

3c. How do you usually learn about these events? Select your most common sources of information.

- UCSC website
- Facebook
- class announcement
- friends
- email newsletter
- flyers at bus stops
- not listed above. please specify _____

3d. Overall, how comfortable has your experience been at these events at UCSC?

- uncomfortable
- somewhat comfortable

- comfortable
- very comfortable

Please explain specifically what made some or all of these events feel welcoming.

Section 4. Ethnic Resource Centers

4a. In your time at UCSC, how frequently have you **used** the services and resources at the Ethnic Resource Centers? (i.e., website, Facebook group, e-newsletter)

	never	once	a couple of times	monthly	weekly	daily
Chicano Latino Resource Center	<input type="radio"/>					
African American Resource and Cultural Center	<input type="radio"/>					
American Indian Resource Center	<input type="radio"/>					
Asian American Resource Center	<input type="radio"/>					

4b. Since starting at UCSC, how frequently have you visited one or more of the **Ethnic Resource Centers**?

- Never
- Once
- A couple of times
- Monthly
- Weekly
- Daily

If Q4b = Never or Once, Skip to Section 5.

Students who visited one of more of the Ethnic Resource Centers more than once:

In this survey we use the name Ethnic Resource Center(s) to refer to the four resource centers indicated in the previous page as well as the physical space for the Chicano Latino, African American, American Indian and Asian American communities.

a. How would you describe your experience at the Ethnic Resource Center(s)?

- uncomfortable
- somewhat comfortable
- comfortable
- very comfortable

b. What can make the Ethnic Resource Center(s) a more welcoming space?

c. When you access staff support at the Ethnic Resource Center(s), how important to you are confidentiality and location of the center?

- unimportant
- somewhat important
- important
- very important
- unsure, don't know

d. Please explain your answer above about confidentiality and location.

e. When you are at the Ethnic Resource Center(s), how do you feel discussing issues of **gender and sexuality**?

- uncomfortable
- somewhat comfortable
- comfortable
- very comfortable

f. How do you feel discussing issues of **race and ethnicity**?

- uncomfortable
- somewhat comfortable
- comfortable
- very comfortable

g. How frequently did you hear staff, students, or faculty discuss issues of **gender and sexuality** at the Ethnic Resource Center(s)?

- never
- once
- a couple of times
- many times

i. Would you like to say anything else about your experiences at the Ethnic Resource Center(s)?

Section 5. Student events focusing on issues of race and ethnicity

5. Have you attended UCSC events/programs focusing on issues of race and ethnicity?

- Yes
- No
- Not sure

If Q5 = No, Skip to Section 6.

Students who attended UCSC events/programs focusing on issues of race and ethnicity:

5a. What types of events and/or programs focusing on issues of race and ethnicity have you attended at UCSC? Select all that apply.

- residential hall programs
- college programs
- classes
- student organizations
- presentations
- trainings
- met with counselors
- support groups
- not listed above. Please specify _____

5b. How frequently do you attend UCSC events focusing on race and ethnicity?

- once a year
- a couple times a year
- monthly
- weekly
- daily

5c. How do you usually learn about these events? Select your most common sources of information.

- UCSC website
- Facebook
- class announcement
- friends
- email newsletter
- flyers at bus stops
- not listed above. please specify _____

5d. Overall, how comfortable has your experience been at these events at UCSC?

- uncomfortable
- somewhat comfortable
- comfortable
- very comfortable

5e. Please explain specifically what made some or all of these events feel welcoming.

Section 6. Women's Center

6a. Since starting at UCSC, have you **used** the services and resources at the **Women's Center**? (i.e., website, Facebook group, e-newsletter)

- Never
- Once
- A couple of times
- Monthly
- Weekly
- Daily

6b. Have you **visited** the Women's Center?

- Never
- Once
- A couple of times
- Monthly
- Weekly
- Daily

If Q6b=Never or Once, Skip to Section 7.

Students who visited the Women's Center more than once:

a. How would you describe your experience at the Women's Center?

- uncomfortable
- somewhat comfortable
- comfortable
- very comfortable

b. What can make the Women's Center a more welcoming space?

c. When you access staff support at the Women's Center, how important to you are confidentiality and location of the center?

- unimportant
- somewhat important
- important
- very important
- unsure/don't know

d. Please explain your answer above about confidentiality and location.

e. When you are at the Women's Center, how do you feel discussing issues of **gender and sexuality**?

- uncomfortable
- somewhat comfortable

- comfortable
- very comfortable

f. How do you feel discussing issues of **race and ethnicity**?

- uncomfortable
- somewhat comfortable
- comfortable
- very comfortable

g. How frequently did you hear staff, students, or faculty discuss **transgender related topics** at the Women's Center?

- never
- once
- a couple of times
- many times

h. How frequently did you hear staff, students, or faculty discuss issues of **race and ethnicity** at the Women's Center?

- never
- once
- a couple of times
- many times

i. Would you like to say anything else about your experiences at the Women's Center?

Section 7. Student Events focusing on gender topics

7. Have you attended events at UCSC that highlighted gender topics such as feminine, masculine, or transgender issues?

- Yes
- No
- Not sure

If Q7=No, Skip to Section 8.

a. What types of events and/or programs have you attended at UCSC which highlighted **gender issues**? Select all that apply.

- residential hall programs
- college programs
- classes
- student organizations
- presentations
- trainings
- met with counselors
- support groups
- not listed above. Please specify _____

b. How frequently do you attend programs and/or events at UCSC which highlight gender issues?

- once a year
- a couple times a year
- monthly
- weekly
- daily

c. How do you usually learn about these events? Select your most common sources of information.

- UCSC website
- Facebook
- class announcement
- friends
- email newsletter
- flyers at bus stops
- not listed above. please specify _____

d. Overall, how comfortable has your experience been at these events at UCSC?

- uncomfortable
- somewhat comfortable
- comfortable
- very comfortable

e. Please explain specifically what made some or all of these events feel welcoming.

Section 8. Mentorship

a. How important is it for you to have/find a mentor at UCSC: a staff and/or faculty member who would get to know you and could provide you advice and guidance on a regular basis?

- not important
- somewhat important
- important
- very important

b. How important for you that the mentor's identity is/would be similar to yours?

	not important	somewhat important	important	very important
Race and ethnicity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sexual orientation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gender identity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Field of study	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Co-curricular interest (e.g., community service)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Political views	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Religious/spiritual views	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

c. Do you have a mentor?

- Yes
- Maybe
- No

d. If yes, does this person affirm your identity?

- Yes, definitely
- Yes, to some extent
- No, not at all
- I am not sure

Section 9. Student Organizations

9. Are you a current member of a student organization, government, group or club on campus?
- Yes, I am a member of just **one** student organization
 - Yes, I am a member of **more than one** student organization
 - No, I am **not** a member of any student organizations

NOTE: The survey ends for students who answered “No, I am not a member of any student organizations,” AND who said that they did not identify as queer person of color (see the question at the end of the background section).

Students who said they were members of at least one student organization:

- a. Are you a leader in one or more of these student organizations?
- Yes
 - No
- b. How frequently do you attend meetings and/or participate in events of at least one of these organizations?
- once a week
 - once a month
 - once a quarter
- c. Thinking about the student organization you are most involved with, how often during the meetings ...

	never	rarely	someti mes	often	all the time
Have LGBT issues been discussed and/or has the topic of being an ally been mentioned?	<input type="radio"/>				
Have race/ethnicity related issues been discussed and/or has the topic of being an ally been mentioned?	<input type="radio"/>				
Have you been comfortable sharing different aspects of your identity?	<input type="radio"/>				

- d. Use the space below to make comments or clarify your responses above.

NOTE: The survey ends for students who said that they did not identify as queer person of color (see the question at the end of the background section).

Section 10. QSOC Experience

a. You indicated earlier in the survey that you identify as a Queer Person of Color. How “out” are you about your gender identity and/or sexuality? (check all that apply)

- only to myself
- couple of close friends
- friends/school
- immediate family
- place of employment
- extended family
- everyone I meet
- not listed above. Please specify: _____

b. How strongly do you feel the need to organize and/or be around people who have the same identity as you?

	not strongly	somewhat strongly	strongly	very strongly
Ethnic identity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sexuality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gender identity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

c. How many individuals do you know at UCSC who identify as Queer People of Color?

	0-2	3-5	6-10	11 and more
Faculty members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Undergraduate students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Graduate students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

d. If you have experienced academic and/or social difficulties at UCSC, please share with us any suggestions you may have about what the university could do to help students like yourself.

e. How can the University be more effective in providing and/or removing barriers to access services and educational opportunities for Queer People of Color?

Thank you for sharing your thoughts and experiences with us.

We will be organizing several focus group discussions in May 2013. A focus group is a moderated small group discussion lasting 1-2 hours.

Your participation would help the University and Retentions Services improve services and programs as well their visibility to students.

If you are interested in participating in a focus group about the programs and services as well as the issues QPOC are facing on this campus, please provide your email OR phone number below.

your email or _____

phone number _____

If you are **not** interested in the focus group, please click **Next** to finish the survey.

END OF THE SURVEY
